

[WC30-V \[Verizon\] Manual Firmware Update ZIP FILE Instructions](#)

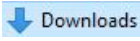


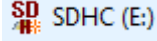


- ❖ Please read through the instructions before downloading the file. **This update can only be done** on a windows-based computer or a MAC.
- ❖ If you currently have a password on your camera. You'll need to DEFAULT the camera. Without doing so, it can potentially lock you out of the camera.
- ❖ You can do this on the camera. With the camera in the OFF position, Remove the SD card, Turn the camera ON, Hit MENU(M), Arrow right to Default, select OK, arrow to YES, Select OK. You can then turn the camera OFF.

STEP 1




- Insert the SD card into the computer!
- Format your SD card (Making sure it's completely empty)

STEP 2 - *Don't change the file name and only download the File once! If you download the file more than once and there's a number beside it (1),(2),etc. All will cause the update to be unsuccessful.

(Using a Windows Computer)

- Select "Download Firmware" under WC30-V.
- You'll then need to open your downloads folder.  You should see the ZIP file. *Left click & hold, drag, and drop the file onto your main desktop.*
- Once the ZIP file is on your desktop.  Open the ZIP file and you'll see 2 files. *Left click & hold, drag, and drop each individual file onto your desktop.*
- Once on your desktop. You can then pull up your FILE Explorer  Once opened, on the left side scroll to the bottom and click on the SDHC file  or whichever your SD card is reading as.
- You'll then *Left click & hold, drag, and drop each individual file from the desktop onto the SD card.*
- **These two files are the only things that need to be on your SD card**  CT895VNC2Lx146124_SD.BRN
 upgrade.ena
- You can remove the SD card from your computer

(Using a MAC/Apple Computer)

- Select "Download Firmware" under WC30-V.
- You'll Double click on the ZIP file to open it. It'll put the files into an unzipped folder on your Desktop. You'll need to open this folder and remove the 2 files (THEY CANNOT BE IN A FOLDER ON THE SD CARD)
- You can *Left click & hold, drag, and drop each file individually to your Removeable Disk*  OR SD card icon. (Whichever it reads as)
- **These two files are the only things that need to be on your SD card.**  CT895VNC2Lx146124_SD.BRN
 upgrade.ena
- You can remove the SD card from your computer

STEP 3- If you're updating more than 1 camera. The files won't stay on the SD card after updating the camera. You'll need to put the files onto your SD card each time. Don't download the files again, use them from your desktop!

- With camera in the **OFF** position. Insert the SD card.
- **HOLD** the **UP ARROW** while **simultaneously** putting the camera into SETUP mode. Once the camera screen turns ON, you can let that **ARROW UP** button go. Camera will show Firmware updating.
- Once the Screen goes off, turn the camera **OFF** and then back to setup.
- Not waiting for connection! Press **Menu**, Hit the LEFT arrow until you see **DEFAULT**, select **OK**, arrow to **YES**, Select **OK**. (This'll restore camera back to factory settings.)
- Press the RIGHT arrow key until you see SOFTWARE version, It should read CT895ANC2Lx146124. IF you see the correct firmware, proceed with the next steps.
- Exit out of the MENU, Wait for the camera to fully connect "Connection Success." Press the LEFT arrow key to send a manual photo.
- You should see "Upload Thumbnail", when that goes away, check your app for the manual photo.

In 30 seconds to a minute, you should have a new photo on your app! You can then Turn the camera ON, and you should be good to go!

SD CARD SPECIFICATIONS- Our cameras function with a Standard SD card, Class 10, between 8-32 GB. *We ONLY recommend Sony, ONN, or Covert SD cards. *We don't recommend using San Disk brand, as they don't meet the requirements for the cameras. **Please, don't use any cards that say** Ultra/Ultra Plus, High Performance, Platinum, Extreme, Tough, HD/High definition, Plus, Elite, Pro, Image Mate, Edge, MICRO adapter, etc. These types of SD cards don't work well with our devices.