

WC30 Manual Firmware Update ZIP FILE Instructions-

FILE(S) CANNOT BE OPENED! You will need to have access to a **Windows-Based** computer to complete this update. It **Cannot** be done on a MAC, Tablet or with a cellular device.

SD CARD SPECIFICATIONS

Our cameras function with a Standard SD card, Class 10, between 8-32 GB. *We ONLY recommend Sony, ONN, or Covert SD cards. *We do not recommend using San Disk brand, as they do not meet the requirements for the cameras. Please, **do not** use any cards that say Ultra/Ultra Plus, High Performance, Platinum, Extreme, Tough, HD, Plus, Elite, Pro, High definition, Image Mate, Edge, MICRO adapter, etc. These types of SD cards do not work well with our devices. They are designed to operate at a faster speed than our cameras' capability. This will cause the internal components to malfunction.

STEP 1

Make sure your SD card is formatted/completely empty.

If there are any other file(s) on the SD card, the firmware will not take to the camera.

You can do this on the camera in SETUP, Hit MENU, Arrow to the SYS tab (GEAR) and down to FORMAT.

-Insert the SD card into the computer!

STEP 2

Download the ZIP file from the email.

-If you select download, you will then see it in your downloads folder.



You can then drag it out onto your desktop.

-Once the ZIP file is on your desktop. You will open the ZIP file. Drag both files out individually, onto your desktop.

-You can then pull up your FILE Explorer.



-On the left side scroll to the bottom and click on the SDHC file or whichever your SD card is reading as.

-You will then drag both files from the desktop onto the SD card.

STEP 3

Once the files are on the SD card, take the SD card out of the computer.

STEP 4

With camera in the OFF position. Insert the SD card.

****HOLD the UP ARROW** while simultaneously turning to setup mode. Once the camera screen turns on, you can let that **ARROW UP** button go. Camera will show Firmware updating.

STEP 5

-Once the Screen goes off, turn the camera off and then back to setup.

The firmware version should end in **124**- To see the FW version on the camera.

-Press the M button

-Press the RIGHT arrow key until you see SOFTWARE version or FIRMWARE version.

-Firmware Version should show: **CT895ANC2Lx146124**

STEP 6

Hit the MENU button to exit out of the MENU.

- Wait for the camera to fully connect "Connection Success."

-You can then send a TEST photo.

-Press the LEFT arrow key to send a manual photo.

You will see several things pop up on the screen while connecting: 4G init, request command, send status report, status report success, upload thumbnail and connection success. Once you see Connection Success, your camera is fully connected.

-In 30 seconds to a minute, you should have a new photo on your app! You can then Turn the camera ON, and you should be good to go!

WC30-A/V Firmware Update Instructions with SD card-

STEP 1-

With camera in the OFF position. Insert the SD card.

***HOLD the UP ARROW** while simultaneously turning to setup mode. Once the camera screen turns on, you can let that **ARROW UP** button go. Camera will show Firmware updating.

STEP 2-

-Once the Screen goes off, turn the camera off and then back to setup.

The firmware version should end in **119**- To see the FW version on the camera.

-Press the M button

-Press the RIGHT arrow key until you see SOFTWARE/FIRMWARE version.

-Firmware Version should show: **CT895ANC2Lx146119**

STEP 3-

Hit the MENU button to exit out of the MENU.

- Wait for the camera to fully connect "Connection Success."

-You can then send a TEST photo.

-Press the LEFT arrow key to send a manual photo.

You will see several things pop up on the screen while connecting: 4G init, request command, send status report, status report success, upload thumbnail and connection success. Once you see Connection Success, your camera is fully connected.

-In 30 seconds to a minute, you should have a new photo on your app! You can then Turn the camera ON, and you should be good to go!