



DEALER POLICY

As a valued member of the FeraDyne Outdoors family, we want to ensure that you have product to fill your walls and shelves to better serve the archery & hunting communities. We are implementing a new policy & process for any shipments you receive that may contain damaged products or missing items (i.e., a shortage).

Please review the policy below and reach out to your FeraDyne Outdoors sales rep or FeraDyne Outdoors Customer Service with any questions.

1. ***Before*** signing a delivery receipt:
 - a. *Check for any shortages and/or damage to the product packaging*
 - b. *Note any shortages and/or damage on the delivery receipt*
2. *If you notice a shortage and/or damage:*
 - a. ***DO NOT REFUSE THE SHIPMENT***
 - b. *Take photos of the box(es) and/or pallet(s) damaged*
 - c. *Save all packaging & shipment paperwork*
 - d. *Notify your FeraDyne Outdoors sales rep or Customer Service immediately with the shipment information and photos*

Thank you for your support and understanding!

Contact us: <https://www.feradyne.com/contact/>

